

Kids Central, Inc. System of Care Policy & Procedure

Series: Finance, Accounting and Contracts

Policy Name: Provider Network Development

Policy Number: 939

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Revision Date: 12/10/10

Policy

It is the policy of Kids Central to coordinate a network of providers designed to meet the needs of children and their families and to provide a comprehensive range of services that strengthen and stabilize families, maintain children in their communities, and lead to permanency. In this regard, procedures will be in place to:

- Assess the effectiveness of the current provider network through performance measures, quality review, incident reporting, etc.
- Collect objective input on the current provider network from clients, community partners, funders, and providers.
- Obtain objective information on newly developed services, best practices, and service provider alternatives.
- Incorporate data and input on the current provider network and information on newly developed services, best practices, and service provider alternatives into strategic planning that objectively address service gaps and opportunities to enhance the provider network.
- Provide individuals and organizations interested in joining the provider network a method of expressing their interest, a list of the requirements of network providers, and an explanation on how decisions are made to make additions or changes to the network.
- Maintain an objective process for individuals and organizations that have expressed interest in joining the provider network, but were not selected to appeal the decision based on facts and circumstances of each case.

Approved By:

Cynthia A. Schuler, Chief Executive Officer

Date