

Board of Directors Meeting Minutes

January 26, 2023, 12:30 pm via Zoom

Meeting Date: March 23, 2023

Chairman: Mike Jordan

Location: Kids Central Board Room

Present: John Cooper, John Aitken, Paula Mealy (minutes), Anthony Piarulli, Mark Wickham (by Phone), Diana Brown, Lance Kinney, Mark Imes, Kevin McDonald, Mike Jordan, Brad Rodgers, Gordon Johnson, Rebecca Schatt

Not Present: Matt Bartoli (Board Member), Shalonda McHenry Sims (COO)

Guests: Veraunda Jackson – (KCI Chief Legal Officer), Crystal Palmer (Paralegal), (Dr. Sheryl Nichols) Potential Board member, Phoebe Wehlen (DCF – via phone), Jessica Gilbert (Director, Community Affairs), Dave DeStefano (Chief of Strategy), Hannah Rios (Director of Healthy Start and MIECHV programs)

Quorum: yes

Call to order March 23, 2023, at 12: 30 pm

I. Chairman's Remarks - Gordon introduced Dr. Sheryl Nichols – a possible candidate for board membership

- a) Approval of January Minutes – Lance moved to approve. Kevin seconded the motion. All were in favor and unanimously approved.
- b) Board Member Update – Kevin Spivey nominated to return to the board. All approved
- c) CEO Performance Review is due per COA standard. Gordon will distribute the document in a few days to all board members and results will go to Dr Jordon. The final version will be presented to John in May.
- d) Bylaws – Change minimum # of members? It was decided no change is needed at this time as we have multiple new Board Members under consideration.
- e) Board Education Segment – Hannah Rios– presented Healthy Start and MIECHV programs.
- f) Board Additions to the 23-24 Strategic Plan – Mike requested an advance draft of the Strategic plan for next year, so the board will be prepared to give input at the May planning meeting
- g) Nominating Committee Report for BOD Officers – Lance Kinney was nominated for Chairman as he is now Vice Chair. Mark Imes has been nominated to be Vice Chair. Diane (Quality Chair) explained that April 13 will be the next Quality meeting and stated the agenda items for that meeting.

II. President's Report

- a) March Performance Scores (February and YTD) – John highlighted the strong scores such as M1 where KCI is at 100% of Children with no verified maltreatment within 6 months of termination of supervision. John also noted that there is a great deal of work to be done to raise our scores in the challenging areas, however some of the factors are out of our control. For example, M3 (Children achieving permanency within 12 months) is impacted by a holdup in the dockets as well as our staffing issues. M9 (Percent of children under supervision seen every 30 days) has improved overall and is almost at target. M12 (Percent of children placed with relatives/non-relatives) is in the red zone, but we are performing higher than the State average. This is challenging as we have no control when relatives or alternate placement options are not able to pass background checks/are not appropriate placements. Overall, we are not where we want to be in our overall scores but are slowly improving.

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- b) Marion Case Management Vacancies – A real-time tracking report was reviewed by John. We are continuing to make progress as close to 80% of the open positions have been filled. However, 9 are only partially deployed with 6 in training and 3 awaiting the next training class. With the current interview process, we are hoping to have another 6 in the next training class.
 - c) LifeStream CAP – LifeStream is struggling as staff is leaving as fast as they join. Program director also recently quit. John informed the CEO that no progress has been made in the last 6 months and shared his concerns about their ability to recover.
 - d) Legislative Update – Kevin and John traveled to Tallahassee in February for the Rally in Tally. John primarily took the opportunity to speak about liability insurance issues. It was suggested that he talk with Senator Hudson, who is working on TORT reform. John did meet with Senator Hudson and thought progress was made, but the senator dropped the needed language from his bill at the last minute.
 - e) Lake/Sumter Case Management ITN – 1 agency showed up for our ITN Solicitation Conference - Lutheran Services. John believes they will bid. LifeStream did not come or submit any questions. John would like at least 1 board member to be on the review committee to review bids. Due date is 4/10. Then review begins. We believe they will be 2 bidders. Gordon asked what if no one bids. John responded that we would either do the work internally or contract out on an emergency basis until other arrangements can be made.
 - f) Policies List for Board Approval – Dave explained per our Bylaws John implements policy but the Board needs to be aware of them, which is why the entire list was sent for review. In future only new policies will be sent as they arise.
 - g) Insurance Captive Update – There will be challenges going forward. Looks like our deductible will change with an increase to \$100,000, and until now we have only paid defense costs, not claims. Florida has recently lost 7 insurance companies to insolvency and 8 more are going that way. Tort reform is in legislation now but there is no clear light at the end of the tunnel.
 - h) Risk Management – Risk is reviewed annually, incident reports are reviewed regularly, reviewing Safety plans implementation, and our timeliness. Also reviewed our AART system and there is evidence those CMAs paying close attention to that process are performing better. Diana asked about board liability regarding not meeting some of the measures like the number of Adoptions.
- III. Operations (data is as of 03/23) –
- a) Shalonda and John reported 49 new foster homes and 111 new beds for this year. The number of adoptions is 102.
 - b) Also reported that we now have 67 Level 1 homes (32%). This is great progress towards our goal and are hoping to be hitting a goal of 40% by June
- IV. Healthy Start/MIECHV – Performance chart was included in the packet - no questions.
- V. Financial Report
- a. January Financials – John and Mark gave a quick overview of January financials as well as the Finance report from the February meeting where BSC revisions were proposed.
 - b. Financials vote: Mark Motioned to accept the January Financials, Gordon seconded the motion. All were in favor and unanimously approved.

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- c. Finance report Vote: Mark motioned to accept the report, Anthony seconded the motion. All were in favor and unanimously approved.
- d. BSC revisions requested for KCI and CMAs - Mark moved to approve the changes. Brad seconded the motion. All were in favor and unanimously approved.

VI. Other Committee Reports

a) Executive Committee – No meeting/No Quorum.

b) Quality Committee Report – No meeting of full committee until April. A subset of the group met twice to discuss future direction of this committee.

c) Community Development - Jessica highlighted the following:

- a. Casino Royale: Havana Nights – 3/3/23 at World Equestrian Center was a huge success. Gordon and Kevin brought 10 folks. Planning a more economic event for next year like vintage barn at UCF. KCI made about \$28K on the event.
- b. HALO (Helping and loving others) is planned for April 22 in Brownwood with a Denim and Diamonds theme - The Board is encouraged to contribute to the board basket that will be submitted as a door prize. Individual Board members are also asked to please find some sponsors for this event to donate funds or door prizes. Our speaker for this event has been confirmed. –Terence Williams, who wrote the book, “From Foster Care to the White House”.
- c. Our Annual Report is wrapping up and will be available for our next meeting
- d.

VII. Unfinished Business / New Business – None

The meeting was adjourned at 2:00 p.m.

Next Meeting – May 25th, 2022 – 10:00 a.m. until 2:00p.m.

Wildwood Board Room, 901 Industrial Drive, Suite 200, Wildwood, Florida 34785